

Outdoor Watering Restrictions Now Tighter — Even Using Hand-Held Hoses Now Banned

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Aquarion Water Company, working in cooperation with town and city officials in Greenwich, Stamford, New Canaan, and Darien, is implementing a mandatory ban on the use of outdoor watering devices, including irrigation systems, sprinklers, soaker hoses, **and hand-held hoses**. This ban is effective immediately.

Aquarion Water Company personnel started going door-to-door in Darien beginning this past weekend to encourage compliance.

— [an announcement](#) from the Darien Police Department, slightly edited, and which adds the second paragraph above and the "Safety reminder" at the bottom to [this announcement](#) from Aquarion.

Aquarion will be reminding customers about the watering ban with automated phone calls. **Outdoor watering activities using a hand-held hose are now included in the mandatory watering ban.**

“We are telling our customers to turn off their irrigation systems and sprinklers for the season,” said Charles V. Firlotte, Aquarion President and CEO. “We are doing this to ensure that we have an adequate water supply for everyday use and fire protection.”



AQUARION

Connecticut's drought level has recently been upgraded to a "severe drought" for most of the state due to an extended dry spell, according to the National Oceanic and Atmospheric Administration (NOAA). With below average rainfall and extremely high water demand, water levels in Aquarion's reservoirs are continuing to decline.

Previously, customers had been asked to voluntarily conserve through notices and automated phone messages, but there has been no decrease in use.

Safety Reminder:

Water Company employees will *NOT* ask to enter your residence. Be aware of individuals posing as legitimate workers who may try to gain access to your residence for the purpose of committing crimes.

See also:

- [To Save Water, Depot Cancels Sunday's Car/Pet Wash, Gets \\$500 from Aquarion](#) (Sept. 25)
- [Aquarion: Plea to Stop Using Outdoor Watering Devices Is Now a Ban](#) (Sept. 16)

Authorized water company personnel will be wearing Aquarion uniforms, will have proper, visible Aquarion identification, and will be operating well-marked Aquarion Water Company vehicles.

If there is ever a doubt, call Aquarion Water Co. at 203-445-7310 or the Darien Police at 203-662-5300

Editor's note: Darienite.com rearranged the first two paragraphs in the police announcement.